

Return and Exchange Policy

- All items must be brought back in their original box, along with the original packing list (Pink Copy) that is issued to the customer at the time of sale.
- Customers that cannot be send back the items due to factors such as shipping distance should provide photos along with written documentation of the problem at hand. A copy of the original packing list (Pink Copy) will be required in order to claim any damages.
- Should damage be a result of shipping, we do not take responsibility for the loss. However, we will assist the customer in claiming such damage from the shipping/trucking company that was used for transport. All visible damage to cartons or pallets must be documented and recorded immediately upon receiving.
- We will only provide parts for products that are damaged as a result of manufacture defects or faulty product. Exchanges will only be provided should we be unable to procure the proper part for the product.
- There are no refunds.

We reserve the right to add an additional 15% restocking fee should any item be found in good working condition, which the customer insists upon returning. The balance will be kept as store credit for a period of 180 days, after which the customer forfeits the amount in question.

RETURNS/EXCHANGES/PARTS REQUEST FORM

Customer No.: _____ RMA #: _____
 Customer Name: _____ Date Received: _____
 S/O #: _____ Date Shipped: _____

Date	Item No.	Description	QTY	Status

Out of State Use Only

Ship To	City, State	Freight Quote	
		Total Amount:	

Authorized By _____

Authorized Signature is required when replacing items "Out of State" or replacements are above in the amount of \$500.00

Company Name _____ Contact Name _____

Address _____

Phone Number _____ Fax Number _____

I have read, understood, and agreed to the Return and Exchange Policy Stated Above.

Signature _____ Date _____